

Medicare serves **59 million** seniors and younger people with disabilities¹



HGS Population Health Management Solutions

- Robust analytics drive precision targeting and identification of most impactable members**
- Proven condition-agnostic care management strategies to close care gaps**
- Most effective and economical staff composition of skilled resources**
- Up to 8:1 ROI**
Meaningful improvements in HEDIS[®] and STARS metrics

Address Social Determinants of Health

Identify and eliminate social barriers to compliance including transportation, food insecurity, housing, social isolation, behavioral and psychosocial issues

95% success rate in sustained gap closure when we resolved food, housing and/or transportation insecurity

Services Customized for Medicare Populations to Drive Results

<p>Complete CMS Compliant HAs</p> <ul style="list-style-type: none"> • >94% HA compliance and Individualized Care Plan completion of 100% • Early risk identification to navigate to appropriate resources 	<p>Increase Visit Compliance</p> <ul style="list-style-type: none"> • 25% improvement in visit adherence with one plan • Focus on evidence-based risk reduction in chronic conditions
<p>Improve Medication Adherence</p> <ul style="list-style-type: none"> • Identify members with low PDC for targeted compliance 	<p>Engage More Members</p> <ul style="list-style-type: none"> • 75% success rate in locating and engaging 'unable to find' members • Multi-channel including in-person, telephone, app, text, IVR, email, and mailings
<p>Lower Readmission Rates</p> <ul style="list-style-type: none"> • Multi-disciplinary care team contacts member focusing on follow-up care needs post-discharge and medication reconciliation (MRP & PCR) 	<p>Perform Preventative Care Campaigns</p> <ul style="list-style-type: none"> • 47% improvement in flu shot compliance following campaign for a highly vulnerable population

HEDIS[®] The Healthcare Effectiveness Data and Information Set (HEDIS[®]) is a registered trademark of the National Committee for Quality Assurance (NCQA).

¹Kaiser Family Foundation, An Overview of Medicare, November 2017

²Diamond, D. "10,000 People Are Now Enrolling in Medicare - Every Day." Forbes; July 2015

Note: AxisPoint Health has received NCQA Case Management Accreditation and NCQA Disease Management Accreditation. AxisPoint Health was wholly acquired by HGS in April 2018 and the accredited processes remain intact.