



## HGS Recruits Success and Drives Efficiency with Military Employment

We at HGS have immense respect for our military forces and the employment initiative is an effort to offer them better job opportunities in the civilian sector. Our vision is to help make our clients more competitive by engaging the unparalleled people skills, work ethic, and customer service abilities of military hires. As part of our partnership with our clients, HGS leverages this partnership program in our recruitment efforts offering clients excellent brand representatives providing great customer support services. Incorporating an employment program for the military, who risk their lives on the frontlines, makes not only good business sense, it also adds to your Corporate Social Responsibility (CSR) activities.

### Committed to Veteran-Friendly Recruitment, Training and Retention

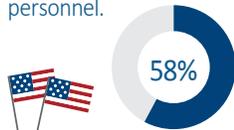
As part of our commitment to our military recruitment program, HGS has taken the pledge and been accepted as a member of the Hires Heroes Consortium (HHC) and we are committed to military and veteran friendly recruitment, training, and retention practices.

Through our partnership with the military at Fort Bliss, HGS is able to staff active and veteran military personnel and their spouses bringing extensive benefits to both the military community and our clients.

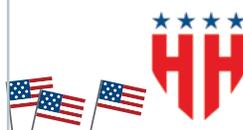
In El Paso, over 15% of our employees are active members and veterans of the U.S. Military, or spouses.



For some programs we employ up to 58% military associated personnel.



HGS is a member of the Hires Heroes Consortium (HHC)



We support organizations like the Tragedy Assistance Programs for Survivors (TAPS).



#### HGS currently employs:

- Veterans
- Retiring Military Members
- Reservists
- Wounded Warriors
- Spouses

#### Benefits of hiring military personnel are their:

- Ability to perform well under pressure
- Leadership potential
- Teamwork skills
- Loyalty
- Dependability
- Discipline
- Adaptability

### About HGS

HGS is a leader in optimizing the customer experience and helping our clients to become more competitive. HGS provides a full suite of business process management (BPM) services from traditional voice contact center services and transformational DigiCX services that are unifying customer engagement to platform-based, back-office services and digital marketing solutions. By applying analytics, automation, and interaction expertise to deliver innovation and thought leadership, HGS increases revenue, improves operating efficiency, and helps retain valuable customers. HGS expertise spans the telecommunications and media, healthcare, insurance, banking, consumer electronics and technology, retail, and consumer packaged goods industries, as well as the public sector. HGS operates on a global landscape with 40,000 employees in 66 worldwide locations delivering localized solutions. For the year ended 31st March 2016, HGS had revenues of US\$ 507 million. HGS, part of the multi-billion dollar Hinduja Group, has more than four decades of experience working with some of the world's most recognized brands.

### Contact us at:

-  1-888-747-7911
-  [marketing@teamhgs.com](mailto:marketing@teamhgs.com)
-  @TeamHGS
-  [www.teamhgs.com](http://www.teamhgs.com)